

SAP Business One® - The Perfect Tool

Toolbox & Hardware retail store encountered numerous difficulties with their inventory management system, which began to affect customer relations. SAP Business One has fixed the inventory control and allowed cost cutting thanks to accurate forecasting.

Before: Challenges and Opportunities

- The legacy system could not manage the inventory, the numbers on the system and those present in the warehouses did not match.
- Employees could not be updated with real-time data on the inventory due to the number of errors that constantly occurred.
- Inability to provide accurate information negatively impacted customer relations and a fix for this needed to be implemented.

Why SAP and ABS

- ABS showed admirable dedication to both the project and Toolbox. ABS also had several successes in the past within the same industry.
- A short implementation time was promised, it began in October 2018, and Toolbox & Hardware went live in January 2019.
- SAP Business One has excellent forecasting systems which were the need of the hour given Toolbox & Hardware's planned expansions.

After: Value-Driven Results

- Payments are now prompt and up to date.
- All employees are updated with the stock and current offers, resulting in accurate information to share with customers.
- Toolbox & Hardware have achieved savings on their headcounts as manual tracking and transactions are no longer necessary.



"SAP Business One has **made our lives much easier** at a managerial level."

Mr. Ehab Khateib, General Manager, Toolbox & Hardware

70% increase

in productivity

25% cost savings

since implementation of SAP Business One.

Featured Partner



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Jordan
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Industry
Retail

Products and Services
Tools & hardware

Employees
19

Revenue
Not shared

Featured Solutions
SAP Business One

THE BEST RUN 